

enLighten LED Lighting Product Warranty

enLighten Australia Pty Limited (enLighten) provides the following warranty in respect of light fixtures and or LED lights (**Products**).

Warranty Registration

The completed warranty registration form should be returned to enLighten Australia within 30 days of purchase.

Products not registered by the **Purchaser** will only be covered by a 12 months warranty period.

Warranty Coverage

For the purposes of this warranty, a defect is the total failure of a **Product** or integrated controls or where the light emission of the **Product** falls to lower than 80% of specified initial lumens.

The warranty period is detailed in Appendix 1 and commences 10 days after the **Product** is shipped from our warehouse.

Warranty is provided against manufacturing faults and defects provided that the **Product**:

- has been installed by a licensed electrician in accordance with the installation instructions provided, and
- has been used for general illumination in accordance with and in an environment that meets the product specifications, and
- maintained in accordance with the specified maintenance requirements.

Your exclusive remedy may include either repair or replacement of faulty components and will not result in any extension of the original warranty period. To the extent not prohibited by law, this warranty is exclusive and no other express or limited warranties or conditions are made or implied.

Warranty Exclusions

The warranty excludes defects caused by or as a result of:

- Acts of God,
- Accidental or malicious physical or water damage,
- Excessively high or low electricity supply voltage,
- Damage caused by incorrect exposure to or application of non-approved chemicals, including manufactured gasses, and
- The **Product** being subjected to unauthorised modifications.

Our **Products** come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Making a Warranty Claim

To make a warranty claim, the **Purchaser** will need to notify enLighten Australia in writing within 30 days of the defect being brought to their attention.

1. The **Purchaser** making a claim should contact enLighten and provide details including proof of purchase. This may include a sales order no. from either enLighten Australia or from the electrical wholesaler (contractor to provide). If it is established that the **Product** is under warranty, enLighten will provide a Return Material Authority (RMA) number.
2. The **Purchaser**, at their own expense, then forwards the warranty claim **Product**, clearly marked with the RMA # to enLighten Australia (see below).
3. Upon receipt enLighten will review the claim and test the **Product**.
4. If accepted as a valid warranty claim within the terms as described in this document, enLighten will either make suitable repairs or provide an equivalent replacement **Product**. This **Product** will be returned to the **Purchaser** at enLighten's expense.
5. If the claim is rejected, the **Purchaser** will be provided with a full explanation, and, if requested, the goods will be returned at the **Purchaser's** expense.
6. If the **Purchaser** is unable to return the **Product** before receiving a replacement **Product**, a new Purchase Order will be required, with pre-paid freight included, to cover the supply of a replacement **Product**. This Purchase Order will only be invoiced if the **Product** is found not to be faulty.

Appendix 1

The following enLighten **Products** are covered by the Warranty Periods specified below.

Product	Product Warranty Period	Emergency Battery Warranty Period
Chamaeleon III sensor light	5 Years	2 Years
Chamaeleon Eco sensor light		1 Year
Chamaeleon Deco LED oyster / bunker light		
Vico LED Batten	3 Years	
Tauro Blu LED low bay light for car park entries	5 Years	n/a
Supernova LED floodlight		n/a
Cincinnati LED recessed canopy light		n/a
Lake commercial LED downlight		n/a
Medici LED utility light		n/a
Stargate LED high bay light		n/a
Tauro Eco LED high bay light		n/a
Zorro LED Area / street light		n/a
Skyline LED panel light		n/a

Product Warranty Registration Form

Completed warranty registrations and warranty claims should be submitted to:

enLighten Australia Pty Ltd

8/78 Reserve Road	email	warranty@enlighten.com.au
Artarmon NSW 2064	Phone	1300 365 444
	Fax	02 9906 1117

Product	Warranty Period	Emergency Battery Warranty
Chamaeleon III sensor light	7 Years	2 Years
Chamaeleon Eco sensor light	5 Years	1 Year
Chamaeleon Deco LED oyster / bunker light		
Vico LED Batten	3 Years	
Tauro Blu LED low bay light for car park entries	5 Years	n/a
Supernova LED floodlight		n/a
Cincinnati LED recessed canopy light		n/a
Lake commercial LED downlight		n/a
Stargate LED high bay light		n/a
Tauro Eco LED high bay light		n/a
Zorro LED Area / street light		n/a
Skyline LED panel light		n/a

Product(s) Purchased:	1.	2.	3.
Quantity Purchased:			
Date of Purchase:	____/____/____	____/____/____	____/____/____
Purchased from: (eg Electrical wholesaler , contractor)	Company Name		
	City/Suburb	State	Phone
Purchaser Details:	Company Name		
	Contact Name	Phone	
Product Installation Address:	Address		
	City/Suburb		State
Specific Locations (eg fire stair, loading dock, car park parking bays)	1.	2.	3.
Product Installed by:	Company Name		Phone